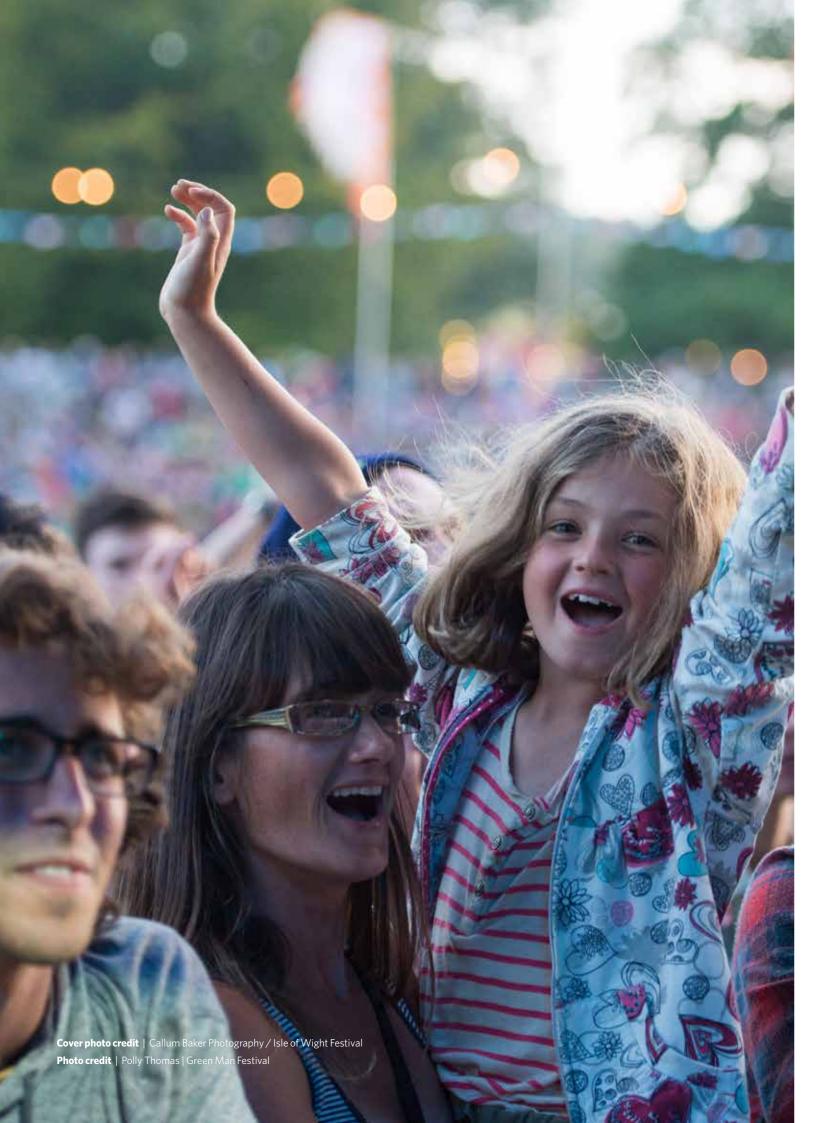


# WISHYOU WEREHERE 2015

MUSIC TOURISM'S CONTRIBUTION
TO THE UK ECONOMY





Wish You Were Here is created on UK Music is the umbrella organisation behalf of UK Music and its members which represents the collective interests to highlight the contribution of music of the UK's commercial music industry tourism to the UK economy.

which was first published in 2013.

- from artists, musicians, songwriters and composers, to record labels, music 2015 is the second edition of the report, managers, music publishers, studio producers, music licensing organisations and the live music industry. The members of UK Music are: AIM, BASCA, BPI, FAC, MMF, MPA, MPG, MU, PPL, PRS for Music and the Live Music Group.

























**UK MUSIC** · WISH YOU WERE HERE

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- Arts & Festivals Management, De Montfort University (with particular thanks to Richard Fletcher)
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- AXS
- BBC Music
- Glasgow Concert Halls
- Live Nation
- The National Arenas Association (NAA)
- PRS for Music
- Sage Gateshead
- See Tickets
- Symphony Hall, Birmingham
- Theatre Royal Concert Hall, Nottingham
- Ticket Factory
- Ticketmaster

We are grateful to all venues, festivals and other businesses featured as case studies in this report for sharing information and pictures. Additional thanks to All material copyright © UK Music all of our membership organisations for their support and help with this report.

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# MUSIC TOURISM BY NUMBERS 2014

## £3.1 BILLION

Total direct and indirect spend generated by music tourism in the UK

## 9.5 MILLION

Number of music tourists

45%

Proportion of live music audiences that are music tourists

£1.9 BILLION

Amount spent directly by music tourists

39%

Increase in number of overseas music tourists visiting the UK between 2011-2014 546,000

Number of overseas music tourists visiting the UK

Average spend by overseas music tourists whilst in the UK

38,238

Number of full time jobs sustained by music tourism



# FOREWORD



PAUL LATHAM Chief Operating Officer, Live Nation, UK & Ireland; Chairman, Creative & Cultural Skills; Chairman, UK Live Music Group

I've never known live music to be as popular as it is today. In the olden days, tens of thousands of people ioined communities in factories and in church. Today, music creates a primal meeting of similar minded people. The political world searches desperately for something the music industry does on a daily basis; to engage tens of millions of young people in emotion and outlook.

The primal force of music unlocks the inner soul. Whether you get together in a concert hall, a field or a pub, you feel at one with the rest of the audience.

And this force of music has created a big business. The aim of this report is to translate the sale of a ticket to the value of the live music industry to the UK

Tourists spend a fortune when they physically follow their musical hearts. Overseas tourism is particularly potent when fans choose the UK as their destination for a festival or gig.

Music tourism is an activity that policy makers have only recently recognised. It is incredibly important to show Whitehall some statistics and give them the figures for the actual value live music has in every part of the UK. I'm especially pleased with the timing of this report as we are publishing it to coincide with the arrival of a new batch of Westminster's finest MPs. Just check your own region and see what music does for your constituents and your local economy.

The UK's music industry has begun to cultivate a captivating economic story "It's the economy, stupid" he was right. desperate for a boost right now. We need these figures for conversations and profitable global export assets.

industry and shows another increase in part being successful. economic contribution with a staggering £3 Billion of direct and indirect spending The formation of UK Music has given the generated by music tourism in 2014.

38,238 jobs were sustained in the UK talk about our investment in the talent last year alone through music tourism that leads to British music being a global and over the years covered by our success story for this country. research data, employment figures have from 24,251 in 2012.

Skills Academy.

The other figure that stood out for me The key for our success is the link was that overseas travellers shelled out nearly a grand when they camped out at industry being able to fund the live acts a festival as part of their stay.

spending £922 at festivals and domestic travellers shelling out £438 that's

for the country. It is important to get the significant cash being pumped into parts numbers in place. When Clinton said: of the UK economy that are probably

with our political masters. Music is a I would also like to examine the passion and a force and it creates an relationship of live music with the economic story that should engage recorded sector. For a long while, policymakers, not just for the success in the live music part of the business the UK but as one of our most acclaimed was never considered part of the industry. In the last few years, this has definitely changed. The music industry's This report brings more positivity for the ecosystem is now dependent on every

> whole industry a forum for the first time. We sit around a table and we talk. We

risen dramatically during that period, The value chain between and within the industry is clear to everyone at UK Music. I wouldn't give away a ticket Many of these jobs might only be for my gig. Recorded music should temporary or short term, but some of not be taken for free. The devaluation them will be filled by young kids who of recorded music impacts on the live might be getting their first break in the industry as much as it does the artist, music business. They might get a taste musician, record label or publisher. We for the business and approach one of should, and we are, working together to our colleges to train up, possibly with an ensure policy makers understand this apprenticeship through the UK Music value chain and offer us policies that support our business.

between recorded and the record going through the journey from bedroom to stadium. You can't just turn up and Many would think a slab of Tuborg make it happen. The balance of success lager would be one of the biggest is getting funding, getting good, getting expenditures, but with foreign visitors played, selling music and selling tickets.

10 11

## **UK MUSIC COMMENTARY:**

# MUSIC TOURISM IN THE UK 2011-2014

Music tourism within the UK increased by 34% from 2011 to 2014. Tourist numbers increased from 7.1 million to 9.5 million, whilst the number of overseas music tourists increased by 39% during that time. The direct and indirect spend generated by music tourists increased by 24% from £2.5bn to £3.1 bn. Over the same period, the UK economy grew by 4.9%.

This astounding growth in music tourism, and the amount of money spent, should force policy makers to sit up and take notice. Wish You Were Here 2015 is irrefutable proof that British music has been a driver for economic recovery from 2011 through to 2014. Bands playing in muddy fields and concert halls around the UK have not only been adding to happiness and wellbeing, but have been driving wealth into recovering local economies across the whole of the UK.

There is compelling evidence backed by equally impressive statistics that show other areas of British music culture and its rich and diverse heritage are attracting huge numbers of domestic visitors and international tourists every year.

For visitors to the UK, music offers both experiences and those rare goose-bump moments that will continue to attract fans as tourists for years to come. The legendary Abbey Road recording studios in North-West London attracts an annual pilgrimage from 300,000 music fans to walk across its zebra crossing, making it one of the capitals most loved music destinations.

UK Music's *Imagine* report, published in 2014 found that music heritage tourism could add £4bn to the UK economy annually if it were developed across the UK to the same degree as it has been in Liverpool. Hull, which will become the City of Culture in 2017 boasts the only museum dedicated to night clubbing and was home to David Bowie's backing band, the Spiders from Mars. Hull is likely to see an influx of visitors to savour its rich musical heritage, which will boost its local economy

Over the coming pages, this report further details the impact of music tourism in each geographical area of the UK, whilst also highlighting examples of some the regional successes that are helping to drive this growth.



JO DIPPLE. CHIEF EXECUTIVE OF UK MUSIC SAID:

"The number of music tourists increased from 7.1 million in 2011 to 9.5 million in 2014. The amount spent on festivals and concerts, on accommodation, tickets, food and beverages, and merchandise, increased from £1.5bn in 2011 to £1.9bn in 2014. These strong statistics show how tourism is a bedrock of British music and the wider economy. Music is putting the GREAT in Great Britain."



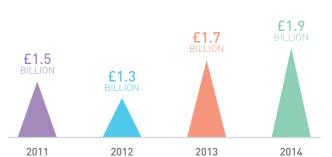
ANDY HEATH, CHAIRMAN OF UK MUSIC SAID:

"The proportion of live audiences that are music tourists increased from 42 % in 2011 to 45 % in 2015. More international music tourists are coming to the UK and more Brits are travelling further afield to gigs. The average spend by international music tourists has increased by 13% in this period, while total UK exports have grown by less than 2%. If we want an export-led recovery, we need music tourists to keep coming to the UK."

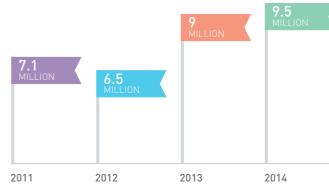
#### TOTAL DIRECT AND INDIRECT SPEND GENERATED BY MUSIC TOURISM IN THE UK (£BNS)



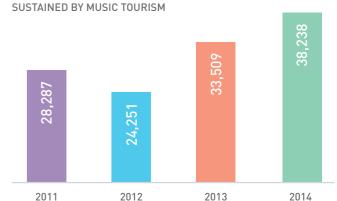
#### AMOUNT SPENT DIRECTLY BY MUSIC TOURISTS (£BNS)







## NUMBER OF FULL TIME JOBS



#### PROPORTION OF LIVE MUSIC AUDIENCES THAT ARE MUSIC TOURISTS

#### AVERAGE SPEND BY OVERSEAS MUSIC TOURISTS WHILST IN THE UK











# EAST OF ENGLAND



TOTAL DIRECT AND INDIRECT SPEND GENERATED BY MUSIC TOURISM IN THE EAST OF ENGLAND

#### Total £326 MILLION

Concerts £53 MILLION

Festivals £273 MILLION

NUMBER OF MUSIC TOURISTS

AMOUNT SPENT DIRECTLY BY MUSIC TOURISTS IN THE EAST OF ENGLAND

NUMBER OF FULL TIME JOBS SUSTAINED BY MUSIC TOURISM IN THE EAST OF ENGLAND



IN THE EAST OF ENGLAND











PROPORTION OF LIVE MUSIC AUDIENCES THAT ARE MUSIC TOURISTS IN THE EAST OF ENGLAND







Festivals







AVERAGE SPEND BY OVERSEAS MUSIC

TOURISTS IN THE EAST OF ENGLAND

Festivals



## CASE STUDY **CAMBRIDGE FOLK FESTIVAL**



# EAST MIDLANDS



TOTAL DIRECT AND INDIRECT SPEND GENERATED BY MUSIC TOURISM IN THE EAST MIDLANDS

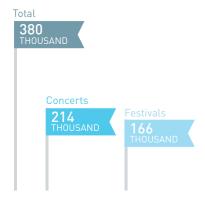
#### Total £191 MILLION

#### Concerts £46 MILLION

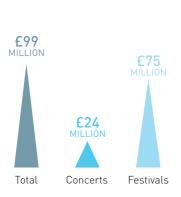
Festivals £146 MILLION

NUMBER OF MUSIC TOURISTS

IN THE EAST MIDLANDS



AMOUNT SPENT DIRECTLY BY MUSIC TOURISTS IN THE EAST MIDLANDS



NUMBER OF FULL TIME JOBS SUSTAINED BY MUSIC TOURISM IN THE EAST MIDLANDS



PROPORTION OF LIVE MUSIC AUDIENCES THAT ARE MUSIC TOURISTS IN THE EAST MIDLANDS

AVERAGE SPEND BY OVERSEAS MUSIC TOURISTS IN THE EAST MIDLANDS





Concerts



Festivals







Total

Festivals



## CASE STUDY **ROCK CITY, NOTTINGHAM**





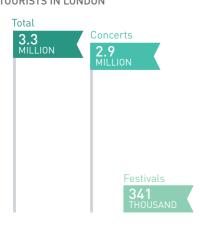
TOTAL DIRECT AND INDIRECT SPEND GENERATED BY MUSIC TOURISM IN LONDON

## £663 MILLION

# Concerts **£479 MILLION**

## Festivals £184 MILLION

NUMBER OF MUSIC TOURISTS IN LONDON



£369 MILLION

Concerts

AMOUNT SPENT DIRECTLY BY

MUSIC TOURISTS IN LONDON

NUMBER OF FULL TIME JOBS SUSTAINED BY MUSIC TOURISM IN LONDON



PROPORTION OF LIVE MUSIC AUDIENCES THAT ARE MUSIC TOURISTS IN LONDON



Festivals







Festivals



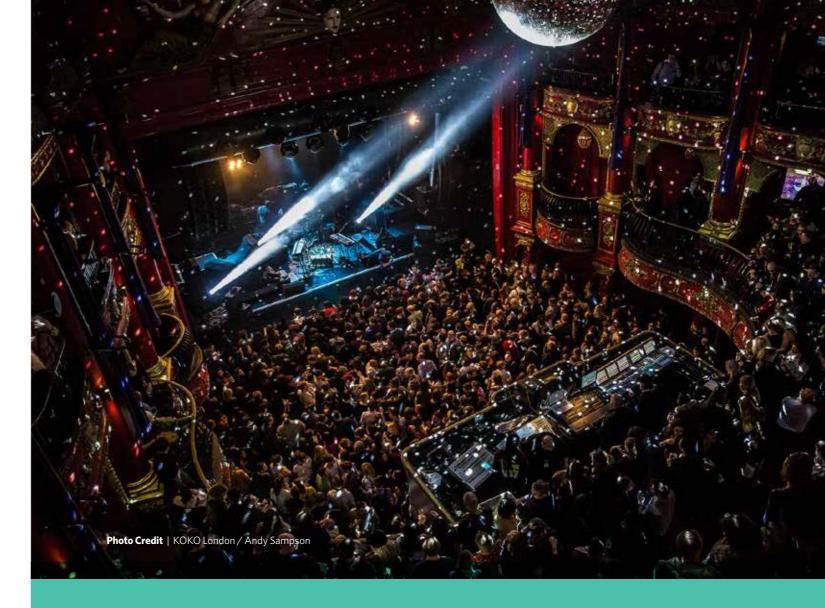
Total





Concerts

Festivals



# CASE STUDY **KOKO**

FORO is an historic London venue, drawing in 400,000 visitors to gigs and club nights each year From Charlie Chaplin in 1910 to the Rolling Stones in the 1960s and the Sex Pistols in the 1970s, this has long been a venue central to London's globally significant cultural offering. It took six months of intensive restoration in 2005 to transform the venue into KOKO, which has since welcomed a series of massive stars: Madonna, Prince, Katy Perry, Kayne West, Red Hot Chilli Peppers, the Killers, Bruno Mars and many more

KOKO draws in music tourists from across the UK and internationally. In many cases, these visits follow engagement with KOKO online. Over 300 million music lovers worldwide have watched gigs at KOKO online, while KOKO has 100,000 Facebook fans, 20,000 Twitter followers, and 10,000 KOKO appusers. This online engagement helps to keep KOKO fresh and a central feature of Camden, an area integral to London's music scene.





TOTAL DIRECT AND INDIRECT SPEND GENERATED BY MUSIC TOURISM IN THE NORTH EAST

#### Total £78 MILLION

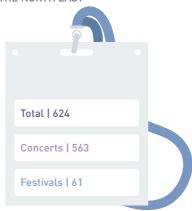
Concerts £70 MILLION

Festivals £8 MILLION

NUMBER OF MUSIC TOURISTS IN THE NORTH EAST

AMOUNT SPENT DIRECTLY BY MUSIC TOURISTS IN THE NORTH EAST

NUMBER OF FULL TIME JOBS SUSTAINED BY MUSIC TOURISM IN THE NORTH EAST













PROPORTION OF LIVE MUSIC AUDIENCES THAT ARE MUSIC TOURISTS IN THE NORTH EAST

AVERAGE SPEND BY OVERSEAS MUSIC TOURISTS IN THE NORTH EAST









Total





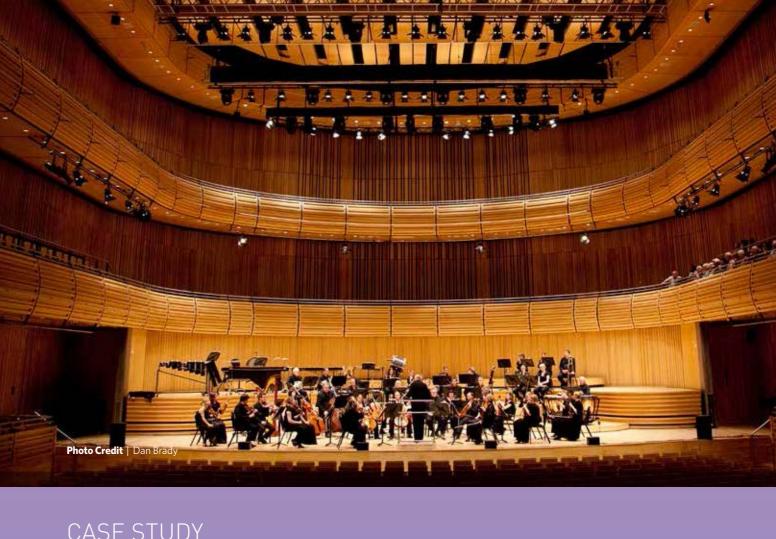
Festivals



Concerts

Festivals

Concerts



## CASE STUDY SAGE GATESHEAD





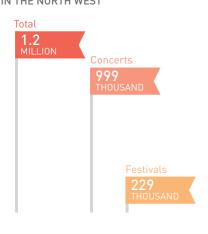
TOTAL DIRECT AND INDIRECT SPEND GENERATED BY MUSIC TOURISM IN THE NORTH WEST

## £383 MILLION

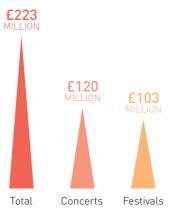
## Concerts **£206 MILLION**

## Festivals **£177 MILLION**

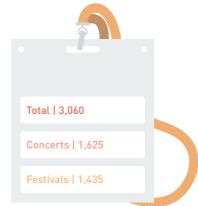
NUMBER OF MUSIC TOURISTS IN THE NORTH WEST



AMOUNT SPENT DIRECTLY BY MUSIC TOURISTS IN THE NORTH WEST



NUMBER OF FULL TIME JOBS SUSTAINED BY MUSIC TOURISM IN THE NORTH WEST



PROPORTION OF LIVE MUSIC AUDIENCES THAT ARE MUSIC TOURISTS IN THE NORTH WEST

AVERAGE SPEND BY OVERSEAS MUSIC TOURISTS IN THE NORTH WEST



39%

Concerts



Festivals





Concerts



Festivals



# CASE STUDY LIVERPOOL INTERNATIONAL MUSIC FESTIVAL

is held annually and is a key part of the musical landscape of the North West. 2014's line up include headliners Boy George, Foxes and the Royal Liverpoor Philharmonic Orchestra, as well as a diverse range of local talent, performing over four days on the street of Liverpool. The heart of the festival is LIMF Summed Jam, which is an entirely free, outdoor festival of liverpools and entertainment.

With a day of classic British cover bands, and a day of world music, 2014's line up had something for everyone, as Yaw Owusu, LIMF curator stated "Liverpool is no ordinary musical city and I believe tha Liverpool International Music Festival is no ordinary music festival". Clearly the audiences agree, as the 100,000 visitors to LIMF in 2014 helped bring £5.7m into the local economy.



# NORTHERN IRELAND



TOTAL DIRECT AND INDIRECT SPEND GENERATED BY MUSIC TOURISM IN NORTHERN IRELAND

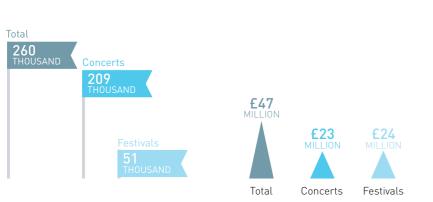
Total **£84 MILLION** 

Concerts **£41 MILLION** 

Festivals **£43 MILLION** 

NUMBER OF MUSIC TOURISTS IN NORTHERN IRELAND AMOUNT SPENT DIRECTLY BY MUSIC TOURISTS IN NORTHERN IRELAND

NUMBER OF FULL TIME JOBS SUSTAINED BY MUSIC TOURISM IN NORTHERN IRELAND





PROPORTION OF LIVE MUSIC AUDIENCES THAT ARE MUSIC TOURISTS IN NORTHERN IRELAND

AVERAGE SPEND BY OVERSEAS MUSIC TOURISTS IN NORTHERN IRELAND





Concerts



Festivals



Total





Concerts

Festivals



# CASE STUDY ODYSSEY ARENA BELFAST

Odyssey Arena is Northern Ireland's premier, multipurpose entertainment venue. It has hosted a wide array of events since opening in 2000. Not only providing a multitude of sports, including being the home to the Belfast Giants ice hockey team, the Arena can attract international stars from the worlds of pop, rock, hip-hop and classical music and stages unforgettable concerts. Its full capacity of 10,800 has attracted a wide range of stars, including Beyoncé, Rhianna, Lady Gaga, Michael Bublé, Rod Stewart, Black

The venue also hosted the MTV Europe Music Awards in 2011 and 3 weeks and 24 performances of MAMMA MIA! in 2008. It has further improved its customer offering through a £1.75 million re-fit of public catering and corporate hospitality areas.





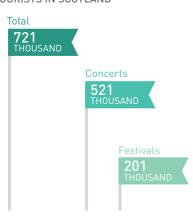
TOTAL DIRECT AND INDIRECT SPEND GENERATED BY MUSIC TOURISM IN SCOTLAND

### Total £280 MILLION

#### Concerts £124 MILLION

#### Festivals £155 MILLION

NUMBER OF MUSIC TOURISTS IN SCOTLAND



MUSIC TOURISTS IN SCOTLAND £163 £90 MILLION

Concerts

AMOUNT SPENT DIRECTLY BY

NUMBER OF FULL TIME JOBS SUSTAINED BY MUSIC TOURISM IN SCOTLAND



PROPORTION OF LIVE MUSIC AUDIENCES THAT ARE MUSIC TOURISTS IN SCOTLAND AVERAGE SPEND BY OVERSEAS MUSIC TOURISTS IN SCOTLAND

Festivals







Festivals

Total





Concerts



Festivals



Concerts

Total





## CASE STUDY T IN THE PARK



# SOUTH EAST



TOTAL DIRECT AND INDIRECT SPEND GENERATED BY MUSIC TOURISM IN THE SOUTH EAST

Total £244 MILLION

Concerts £64 MILLION

Festivals £181 MILLION

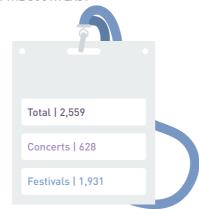
NUMBER OF MUSIC TOURISTS IN THE SOUTH EAST



AMOUNT SPENT DIRECTLY BY MUSIC TOURISTS IN THE SOUTH EAST



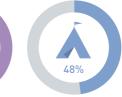
NUMBER OF FULL TIME JOBS SUSTAINED BY MUSIC TOURISM IN THE SOUTH EAST



PROPORTION OF LIVE MUSIC AUDIENCES THAT ARE MUSIC TOURISTS IN THE SOUTH EAST



Concerts



Festivals

Total



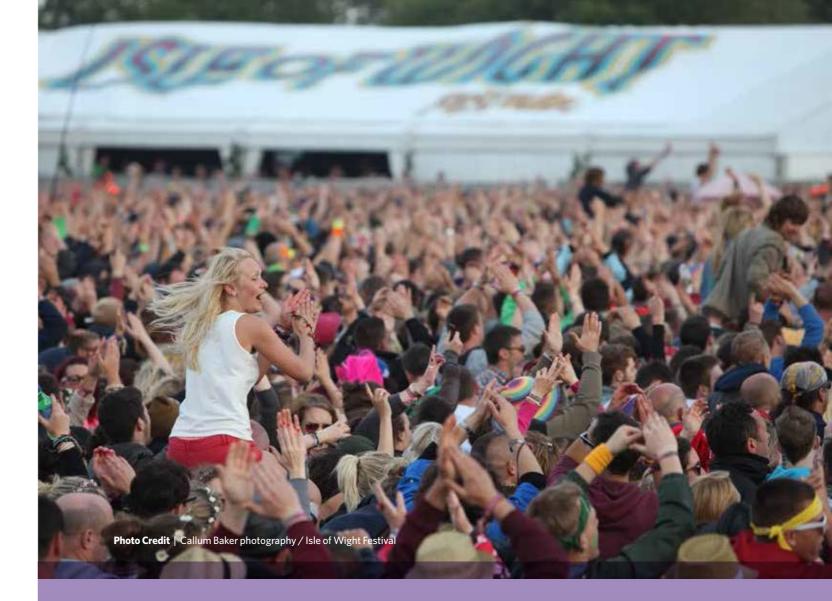


Concerts

Festivals

AVERAGE SPEND BY OVERSEAS MUSIC TOURISTS IN THE SOUTH EAST





## CASE STUDY ISLE OF WIGHT FESTIVAL





TOTAL DIRECT AND INDIRECT SPEND GENERATED BY MUSIC TOURISM IN THE SOUTH WEST

### Total £297 MILLION

Concerts £76 MILLION

Festivals £221 MILLION

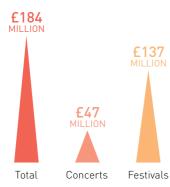
NUMBER OF MUSIC TOURISTS IN THE SOUTH WEST

AMOUNT SPENT DIRECTLY BY MUSIC TOURISTS IN THE SOUTH WEST

NUMBER OF FULL TIME JOBS SUSTAINED BY MUSIC TOURISM IN THE SOUTH WEST

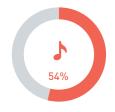






PROPORTION OF LIVE MUSIC AUDIENCES THAT ARE MUSIC TOURISTS IN THE SOUTH WEST

AVERAGE SPEND BY OVERSEAS MUSIC TOURISTS IN THE SOUTH WEST





Concerts



Festivals







Concerts

Festivals



## CASE STUDY **GLASTONBURY**





TOTAL DIRECT AND INDIRECT SPEND GENERATED BY MUSIC TOURISM IN WALES

#### Total £95 MILLION

Concerts £26 MILLION

Festivals £69 MILLION

NUMBER OF MUSIC TOURISTS IN WALES

AMOUNT SPENT DIRECTLY BY MUSIC TOURISTS IN WALES NUMBER OF FULL TIME JOBS SUSTAINED BY MUSIC TOURISM IN WALES













PROPORTION OF LIVE MUSIC AUDIENCE THAT ARE MUSIC TOURISTS IN WALES







Concerts



Festivals



Total





Concerts

Festivals



# GREEN MAN FESTIVAL



# WEST MIDLANDS



TOTAL DIRECT AND INDIRECT SPEND GENERATED BY MUSIC TOURISM IN THE WEST MIDLANDS

#### Total £264 MILLION

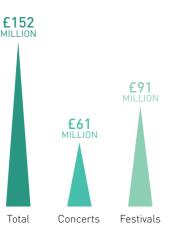
#### Concerts £106 MILLION

Festivals £158 MILLION

NUMBER OF MUSIC TOURISTS IN THE WEST MIDLANDS



AMOUNT SPENT DIRECTLY BY MUSIC TOURISTS THE WEST MIDLANDS



NUMBER OF FULL TIME JOBS SUSTAINED BY MUSIC TOURISM IN THE WEST MIDLANDS



PROPORTION OF LIVE MUSIC AUDIENCES THAT ARE MUSIC TOURISTS IN THE WEST MIDLANDS AVERAGE SPEND BY OVERSEAS MUSIC TOURISTS IN THE WEST MIDLANDS





Concerts



Festivals









Festivals



## CASE STUDY GENTING ARENA, BIRMINGHAM



# YORKSHIRE & THE HUMBER



#### Total £203 MILLION

Concerts £82 MILLION

Festivals £121 MILLION

NUMBER OF MUSIC TOURISTS IN YORKSHIRE & THE HUMBER

AMOUNT SPENT DIRECTLY BY MUSIC TOURISTS IN YORKSHIRE & THE HUMBER

NUMBER OF FULL TIME JOBS SUSTAINED BY MUSIC TOURISM IN YORKSHIRE & THE HUMBER





PROPORTION OF LIVE MUSIC AUDIENCES THAT ARE MUSIC TOURISTS IN YORKSHIRE & THE HUMBER AVERAGE SPEND BY OVERSEAS MUSIC TOURISTS IN YORKSHIRE & THE HUMBER













Festivals



## CASE STUDY THE LEADMILL, SHEFFIELD

UK MUSIC • WISH YOU WERE HERE





# 6MUSIC FESTIVAL

Radio 6 Music Festival at The Victoria Warehouse in Manchester, in 2015 the BBC 6 Music Festival relocated to Tyneside (half in Newcastle, half across the other side of the Tyne in Gateshead). This featured over 40 live acts, interviews with the station's presenters, and a celebration of alternative music culture.

O2 Academy Newcastle and Sage, Gateshead were the venues for 6 Music Festival by Night, while there were many 6 Music Festival by Day events in venues in the Ouseburn and Stephenson Quarter areas. Hot Chip Young Fathers and Public Service Broadcasting were among the acts to perform.

# CASE STUDY SHOWSEC

Showsec are crowd management and event security specialists that service a huge number of music events throughout the UK, making them responsible for the safety and security of millions of people at these gigs. The festival footprint stretches from T in the Park in Scotland all the way down to Bestival on the Isle of Wight with many of the major ones in between including Download, Wireless, Creamfields, Camp Bestival and V Festival. They also provide the front-of-house operation at a large number of venues, including SSE Arena Wembley and Manchester Arena

At Download Festival, Showsec's implementation of a Crime Reduction Strategy in liaison with Leicestershire Police resulted in a 70 per cent reduction in crime in 2014, while there were also significant reductions at many other events. Such successes are only possible due to the company's investment in tailored educational and training programmes that underpin the delivery of consistently professional and customer friendly security solutions. Showsec's HQ is in Leicester and has offices in London, Birmingham, Newcastle, Manchester, Liverpool, Sheffield, Cardiff, Bournemouth and Edinburgh



# CASE STUDY NITELITES

Based in the North East of England, Nitelites are a 30 year old company and leading provider of lighting and audio production to the entertainment industry. They provide bespoke services for all kinds of live music events from small touring productions to ful arena tours. The company has grown from humble beginnings in the back room of a German barber shop in North Shields, just above the Fish Quay, to a company who regularly tours the world with major artists, works on some of the most exciting festivals throughout the world but who have retained the ethos of diligent service that they've had throughout.

"I've been working with Nitelites," said Frank Turner the folk/punk singer-songwriter, "for all my touring production needs for a few years now and they're brilliant, they give me everything I need and ther some, they're part of the family now." Another artist that Nitelites has worked with throughout their career is Ben Howard. Over the past year, Nitelites have toured with Ben in America, Australia, continenta Europe and New Zealand. The excellent performance of the company has recently been recognised with the company being nominated in the categories of Favourite Lighting Rental Company and Favourite Sound Rental Company in the 2014 & 2015 T.P.I Awards (Total Production International).

# CASE STUDY **SITE EQUIP**

to the UK in 1989 to help give birth to the UK's first portable toilet company, Site Equip. Music festivals have been an important source of growth for the company and it has grown as music festivals have proliferated over the past decade or so. By 2005, Site Equip's capacity had extended to offering 1000 toilets for hire and in 2007 the company moved to a three acre site with a purpose built 5000 sq workshop and offices.

One festival that the company has worked with since the festival began in 2001 is Blissfields, a family-friendly music festival based in the Hampshire countryside, which has been listed in the Guardian as one of the 'Top 50 Boutique Music Festivals'. "The onsite staff are brilliant," Paul Bliss, organiser of Blissfields, has said, "nothing is too much trouble for them"

